



## Beyond the Street: New Skills for New & Aspiring Supervisors

New supervisors can master how to think and act like leaders in Beyond The Street, a two-day workshop sponsored by Fitch & Associates, America's EMS Leadership Education & Development experts. Register before May 15 to save.

[Learn More](#)

Being promoted to a leadership position is exciting, but also can be paralyzing. New supervisors suddenly have more influence and impact on organizations but often struggle to develop the skills to succeed in this position.

In Beyond The Street, participants hone essential management skills, from working effectively with different generations in the workforce and handling conflict to building trust with peers, bosses and other agencies. Attendees learn when to be directive, when to coach and when to delegate – and how to earn respect from the EMS field personnel they once worked alongside.

Join other aspiring leaders and register for Beyond The Street, **June 26-27, 2017** to take your career to the next level.



- Discover how to problem solve at a supervisor level
- Navigate conflict — productively and without hostility

- Build trust with co-workers, bosses, and other agencies
- Learn fast financial facts and strategies for front-line managers
- **Register before May 15** to save

Register Now



**The program will be held Monday & Tuesday, June 26-27, 2017  
at the Altoona Grand Hotel in Altoona, PA**

### **Faculty**

Learn from widely-read authors and experienced consultants who have served as medics, supervisors, and directors. BTS core faculty members include: Jay Fitch, PhD, Anthony Minge, EdD, and Don Lundy.

### **Special Room Rate**

The discounted room rate is \$82 per night plus tax. Make your reservation by calling 814-946-1631 and use group code "BTS."

### **Take the Next Step**

The Fall 2017 [Ambulance Service Manager](#) and [Communications Center Manager](#) Courses begin August 21, 2017. Join us in San Antonio, TX to broaden your perspective — and your network.

**FITCH**

& ASSOCIATES

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